

A good mattress should last at least 10 years.

At Carpetright we are so confident in the quality of our mattresses, we guarantee them for 10 years.

We will repair or replace a mattress if it should prove defective within the terms of the warranty, subject to conditions.



carpet laminate rugs vinyl beds

Terms and conditions:

- This warranty does not apply where the defects are due to:
 - Abuse, misuse, or general wear and tear.
 - Any causes other than faulty manufacture or materials.
 - Where the product is soiled or in an unsanitary condition.
 - Where the mattress has been used with an old or unsuitable base or foundation.
- Where possible we extend the right to repair the mattress.
- The replacement mattress must be of equivalent value.
- The guarantee is personal to the buyer and cannot be assigned or transferred to another party.
- Proof of purchase is required.
- The 10 year mattress guarantee does not cover clearance items, ex-display items, sofa beds, guest beds, futons and take-away (roll up mattresses).
- You must have followed the care instructions that have been supplied with your purchase.
- This does not affect your statutory rights.

To make a claim under the 10 year guarantee please call the store the item was purchased from, or our Customer Service team, on +44 330 333 3444 or email customer.service@carpetright.co.uk

For the 10 year guarantee to be valid the following information must be provided with a copy of the original receipt and this guarantee.

Order N°:		
Name on Order:		
Date on Order:	1	/